

## Summary of responses from Business Consultation 14<sup>th</sup> and 15<sup>th</sup> June 2013

### SELF-EMPLOYED/LOCAL BUSINESSES

#### Supports

1. a) The community, the location of the unspoilt scenery. Local businesses

2. a) General support from the community

3. a) Lots of support [respondent underlined]

But no ??? to be available to local businesses

Too 'complatd' ([complicated?]) to get hold of

4. a) Internet satellite dish (not BT) b) Local business...post office Bellingham

c) Postal service d) Community network e) Environment/National Park

5. a) Nearby airports (Newcastle & Edinburgh) b) Mainline stations (Newcastle & Carlisle)

c) Excellent Broadband (???satellite) d) Excellent delivery services (post. Food, (?), office supplies, equipment etc e) Availability of premises for meetings (eg village hall, pub, cafe(?) etc

6. a) Good business support in Bellingham business group (albeit outside the parish, does provide good local networking)

7. a) The National Park and its environment makes this area

#### Hinders

1. a) Poor Broadband connection b) Poor roads c) Economy/lack of business support

2. a) Poor broadband internet speeds b) poor roads

3. a) High fuel costs b) High heating costs c) Poor state of roads d) poor public transport links

e) Poor broadband upload speeds

4. a) Lack of faster broadband b) Cost of fuel c) Lack of mobile phone coverage

5. a) dependence on own (car) transport to connect with main travel services

b) Condition of local roads re(?) the above – increased cost of repairs

6. a) Fuel – cost of

7. a) Broadband could be faster b) No mobile phone - or variable –

c) Attitude of a very few towards innovation and the future of the community, school etc

8. a) Recent planning consents are detrimental to the NNP

b) Do we need a new planning officer @ the NP?

### Changes needed

1. a) 'Cable to door' broadband      b) Regular gritting      c) Improved road maintenance  
d) Open dialogue between all local businesses. 'Work together'
2. a) Need for superfast broadband
3. a) Bridge from Burnmouth towards Sidwood is dangerous in winter
4. a) Less risk-averse attitude of Public Sector. Poor planning dept at NNPA resulting in poor decisions and **???** of the **???** environment
5. a) Free local advertising      b) Better mobile signal
6. a) Undeniable need for superfast broadband  
b) Investment by central government into tackling rural fuel poverty      c) Improvement of roads
7. a) Holly Bush and now Boe Rigg essential – to be encouraged!  
b) Noise of motorbikes to be discouraged!
8. a) Better broadband      b) Better mobile phone coverage

### RECREATION: NIL RETURN

### STAKEHOLDERS

#### Supports

1. a) Greenhaugh preschool  
b) Voluntary Sector organisation  
c) Venue in the school ..supported through Sure Start Childrens Centre to maintain stability  
**[UNCLEAR IF THIS IS ALL ONE COMMENT]**

#### Hinders

1. a) Demographics – lack of local young families  
b) Dependence on participants from the next door Parish

### Changes needed

- 1 a) Thorneyburn churchyard to be managed for wildlife. Interested and committed volunteers rather than employed grass-cutters. Very labour-intensive



5. a) Mainly fuel costs

## TOURIST ACCOMMODATION

### Supports

1. a) The unique environment, views, quiet, no light pollution
2. a) proximity to other services eg Holly Bush, Pheasant, Boe Rigg, for guests to eat
3. a) Above all the natural environment, for which most visitors come  
b) Also local pub & easy access to facilities outside parish (Kielder, Bellingham), also to TIC in Bellingham  
c) Dark skies
4. a) Greenhaugh and Lanehead must be in to 'Core' of Dark Skies for more tourists
5. a) Environment    b) Wild life    c) Dark skies    d) Access to Kielder etc
6. a) Easy access to amenities like Kielder for walking, cycling, sailing
- 7 a) Fast broadband but we are near the exchange
- 8 a) Free parking extended to visitors in North Tyne holiday accommodation would help (at Kielder). Also better parking at Bellingham
- 9 a) Lanehead is a great location for all type[s] of business as it['s] site[d] on the Junction to Kielder

### Hinders

1. a) Traffic on Kielder road, especially motorbikes at weekends  
b) Lack of mobile 'phone coverage & broadband issues  
c) Development of considerable number of other holiday cottages in area – not enough tourists for the accommodation available  
d) Too much further development (eg Tarsset Tor) would be highly detrimental – most visitors come for peace and quiet & to walk, cycle, birdwatch, fish etc
2. a) Small minority of locals having no vision for the future and not thinking of the future of young families, schools & pubs etc
3. a) Cost of Tourist Boards (English & Regional) is very significant for a small guesthouse to cover (Registration fee)
4. a) General lack of visitors to area as compared to other National Parks
5. a) National Park Planning. Almost impossible to get final planning permission which is very detrimental to business and local attitude towards a new business – they are so slow [respondent underlined]
6. a) Lack of mobile 'phone coverage can hinder customer's convenience
7. a) Concerns about inappropriate 'competition' in the village giving a 'bad name' to the area (???'stag' weekends etc)
8. a) Wishful! Better weather!!  
b) Motorbikes when the weather is good [respondent underlined].  
c) We do need excellent eating places & welcome from pubs etc

## **Changes needed**

1. a) Better mobile 'phone coverage and broadband  
b) Speed/noise limits on Kielder-Bellingham road  
c) On the whole, current balance between facilities on offer to tourists & preservation of the area they have come to see works well, but it is important NNPA reformulates its policies so as not to permit inappropriate development (as at Lanehead) that will discourage the type of visitors we have, who value a rural environment
2. a) Open minds
3. a) Mobile phone connections
4. a) Careful management of flora & fauna - especially road verges which are frequently cut much too soon – could the County Council be persuaded to listen?